

Ombudsman Preliminary Report

LEOFF Plan 2 Retirement Board

July 28, 2010

Issues

- Survivors of duty related deaths and members who are catastrophically disabled may not know about or where/how to apply for all benefits to which they may be entitled
- Multiple benefits, multiple sources, and time sensitivity
- Currently no single source of assistance

Option 1

- **Create an Ombudsman at the LEOFF Plan 2 Retirement Board**
 - Additional staff position at L2B
 - Provide benefit information and assistance

Option 2

- Create an Ombudsman at another agency/organization
 - Additional staff position at another agency
 - Provide benefit information and assistance

Option 3

- DRS provides additional information and assistance
 - Provide benefit information and assistance
 - Additional staff training
 - No additional staff

Ombudsman

Questions?
